

These warranty notes form part of the esferiko Pro user manual.

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ESFERIKO PROFESSIONAL COOKING SL · NIF B10538809 · Avenida Diagonal 421, ático, 08008 Barcelona, Spain · www.esferiko.com

1.0 Warranty notes

1.1 esferiko Pro warranty coverage

One (1) year standard international warranty on all material and manufacturing defects of every esferiko Pro component, effective from the original date of purchase (invoice date).

Warranty coverage includes restoring the machine through repair and/or replacement parts at the premises of the technical service designated by esferiko.

1.2 Conditions for warranty coverage

Proper and correct use of the esferiko Pro appliance in accordance with the supplied instruction manual is an essential requirement for any claim submitted within the terms of the warranty.

1.3 Warranty exclusions

Parts subject to normal wear and tear, and claims for damage caused by improper use or arising from failure to comply with the esferiko Pro instruction manual, are excluded from the warranty. Some examples follow:

- Failure to follow the cleaning and maintenance instructions set out in the esferiko Pro instruction manual.
- Incorrect installation or placement of the dosing nozzle, the beaker / reservoir or the spherification components in the appliance.
- Use of an incorrect accessory for a processing mode assigned to a different accessory.
- Use of bath solutions, reagents or hydrocolloids not designated for the esferiko Pro, or in concentrations outside the ranges specified in the instruction manual.
- Overfilling the beaker / reservoir above the maximum level.
- Processing products not intended for human consumption.
- Damage caused during transport due to insufficient packaging of the machine.

Ready-to-use (convenience) preparations or third-party reagents intended for use in an esferiko Pro for subsequent processing may cause damage. No warranty claim will be accepted for damage caused by the use of such products.

Damage caused by external mechanical or electrical influences — such as that resulting from a fall, impact, lightning surge, scratches or the like — is also excluded from the warranty.

The esferiko Pro is protected with warranty seals that may only be removed by an esferiko-authorized technical service. Removal or damage of a warranty seal by an unauthorized party voids any warranty claim.

Please observe the conditions set out above, together with the entire content of the instruction manual, to ensure the functionality and durability of your esferiko Pro appliance. In the event of a warranty claim, contact your point of sale or the designated technical service.

1.4 Disclaimers

Except as expressly set out in this document, ESFERIKO PROFESSIONAL COOKING SL expressly disclaims any other warranty, whether express or implied, including, without limitation, the implied warranties of merchantability, fitness for a particular purpose or non-infringement. In no event shall ESFERIKO PROFESSIONAL COOKING SL be liable, whether in contract, tort or otherwise, for damage to persons or property, nor for consequential, incidental, indirect, special, treble

or punitive damages of any kind, nor for loss of investment or financing, indebtedness, loss of sales or profits, or interruption or cessation of business.
